



KontaktIntelligence Social Media Code of Conduct

We encourage your comments on all of our social media channels and blog, and hope you will join the discussion. Wherever possible, we review comments before they're posted, and those that violate our code of conduct, are spam, or promote a competitive product will not be posted, or will be deleted. We also expect a basic level of civility; disagreements are fine, but mutual respect is a must, and profanity or abusive language is out-of-bounds.

By posting any comments, posts or other material on any Ki blog or social media channel, you give KontaktIntelligence, and its parent company, KAMedData, Inc., the irrevocable right to reproduce, distribute, publish, display, edit, modify, create derivative works from, and otherwise use your submission for any purpose in any form and on any media.

KontaktIntelligence blog and social media content is written by a variety of employees at different levels and positions in the company, so you can expect to discover many viewpoints. You can also expect the following:

1. We will strive to have an open and honest dialogue with our readers and followers.
2. We will correct inaccurate or misleading postings in a timely manner.
3. We will not delete posts unless they violate our policies.
4. We will disclose conflicts of interest.
5. Due to privacy concerns and standards of business conduct, we won't comment on such information about financials, intellectual property, trade secrets, and contractual agreements.
6. We will provide links to relevant material available on other blogs, Web sites and networks. We will disclose any sources fully through credits, links and trackbacks unless the source has requested anonymity.
7. We understand that respect goes both ways – we will use good judgment in our posts and respond to you in a respectful manner. In return, we ask the same of you.
8. We trust that you will be mindful of the information you share on our networks. Any personally identifiable information you share can be seen by anyone with access to our networks.
9. We will use good judgment in protecting personal and corporate information and in respecting the privacy of individuals who use our networks.

Comments:

We understand that, from time to time, users of our software will need Ki Support. For faster service, we request that you continue to use our support email [Support@KontaktIntelligence.com].

1. Whenever possible, comments will be reviewed by the social media coordinator before they are posted to our networks.
2. We will review, post and respond to comments in a timely manner. We welcome constructive criticism, and will attempt to reply to all comments.
3. We will not post, or will promptly delete, comments that are spam, inappropriate, defamatory, use profanity, or otherwise violate our policies or the terms of use of the social network.
4. Our social media team cannot respond to customer support issues, and will not post these comments to our networks. For prompt support, we request you continue to use our support email, or call us at 850-477-2475.

By posting on any of our social media channels or blog, you agree that you will not:

1. Post material that infringes on the rights of any third party, including intellectual property, privacy or publicity rights.
2. Post material that is unlawful, obscene, defamatory, threatening, harassing, abusive, slanderous, hateful, or embarrassing to any other person or entity as determined by KontaktIntelligence in its sole discretion.
3. Post advertisements or solicitations of business.
4. Post chain letters or pyramid schemes.
5. Post the same note more than once or "spam."
6. Impersonate another person.
7. Allow any other person or entity to use your identification for posting or viewing comments.

KontaktIntelligence reserves the right (but is not obligated) to do any of the following:

1. Remove communications that are abusive, illegal or disruptive, or that otherwise fail to conform to these Terms and Conditions.
2. Terminate a user's access to the blog or social media channels, upon any breach of these Terms and Conditions.
3. Edit or delete any communications posted on the blog or social media channels, regardless of whether they violate these standards.

Finally, you agree that you will indemnify KontaktIntelligence, and its parent company, KAMedData, Inc., any damages, losses, liabilities, judgments, costs or expenses (including reasonable attorney's fees and costs) arising out of a claim by a third party related to any material you have posted.